

Mike Dong

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Skills

Process

Generative research
Divergent ideation
Evaluative user testing

Prototyping

Sketching
Wireframing
3D rendering
Digital fabrication
Electronics
Video editing

Softwares

Adobe Suite
Figma
Cinema4D

Coding

Python
HTML + CSS
Arduino

Languages

Mandarin
Japanese
French

Education

University of Washington

Seattle, WA · Sep 2020 - Aug 2021 (expected)

Master of Human-Computer Interaction and Design
Cumulative GPA: 3.90 / 4.00

Carnegie Mellon University

Pittsburgh, PA · Aug 2015 - May 2019

B.S. in Chemistry, with minors in Human-Computer
Interaction and Biomedical Engineering
Cumulative GPA: 3.93 / 4.00

Experience

Penn Medicine Center for Health Care Innovation, Innovation Project Associate

Philadelphia, PA · Aug 2019 - Jul 2020

Conducted qualitative research to analyze the workflow of clinical providers. Designed and evaluated interfaces and interactions of web applications through iterations using research insights. Collaborated with engineering teams to finish implementation. Improved providers' workflow and the delivery of healthcare to patients.

GlaxoSmithKline, UX Design Intern

Philadelphia, PA · Jun - Aug 2018

Designed an internal community website for data scientists and a repository website of operational resources for the Data CoE department. Collaborated with other designers, engineers, scientists, and administrators from global sites.