Mike Dong

Work Experience

Innovation Project Associate, Penn Medicine

Philadelphia, PA · Aug 2019 - Jul 2020

- Designed and evaluated interfaces and interactions of web applications iteratively for four key projects.
- Conducted qualitative research on the workflow of clinical providers to inform design.
- Collaborated with engineers to finish implementation.
- Improved providers' workflow and the delivery of healthcare to patients.

UX Design Intern, GlaxoSmithKline

Philadelphia, PA · Jun - Aug 2018

- Designed an internal community website for data scientists and a repository website of operational resources for the data department.

Selected Projects

Patiently · Advised by Google · Apr - Aug 2021

Partnered in a team of three to design a product to facilitate empathetic relationships between patients and medical providers. Prototyped a mobile application.

Sprout · Jan - Mar 2021

Cooperated in a team of four to design a product to connect children and their distant family members. Prototyped a physical and interactive height-marking bar through iterations and user testing.

Contact

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(412) 537-2016

Education

University of Washington

Seattle, WA · Sep 2020 - Aug 2021

Master of Human-Computer Interaction and Design

Carnegie Mellon University

Pittsburgh, PA · Aug 2015 - May 2019

B.S. in Chemistry, with minors in Human-Computer Interaction and Biomedical Engineering

Skills

Prototyping	Software
Sketching	Adobe Suite
Wireframing	Figma
3D rendering	Cinema4D
Digital fabrication	Sketch
Electronics	Principle
Video editing	InVision

Process	Coding
Generative research	Python
Divergent ideation	HTML + CSS
User testing	Arduino